

---

# GTECHNIQ

## PLATINUM

Thank you for purchasing the professionally applied Gtechniq Platinum coating which, if correctly applied and properly cared for, will ensure that your vehicle's paintwork retains its showroom condition for years to come.

We guarantee that the Gtechniq Platinum coating will not stain or become discoloured within five years of the date of purchase. If it does, then we will re-apply the coating without charge.

**This guarantee will not cover:**

- damage by collision, accident, scratches, abrasions, vandalism, stone chipping, burns, other paint/coatings or chemicals not designed for use on automotive paint
- rust damage
- application of the coating to matte or satin paint finishes
- application of the coating other than to the exterior paintwork of a car
- damage caused by the application of any other coating or product over the Gtechniq coating
- defective application of the coating
- car manufacturer defects or work carried out to the car prior to the coating application which affects the finish of the paintwork resulting in:
  - paint imperfections including paintwork flaking or peeling
  - foreign matter in the paint
  - an orange peel effect (paintwork appears dappled or pitted)
  - clearcoat separation

**Note:** This guarantee applies to the coatings set out in the above table only and is non-transferable. This guarantee will not apply:

- If the coating was applied by a non-authorized technician

- 
- If you previously made a claim under this guarantee on two occasions
  - The damage takes place in a country which was not the place of purchase or where we do not distribute the coating at the time of purchase by you
  - Whilst we are not liable for defective product application, if you have used a technician approved by us and you are unhappy both with the quality of workmanship and the technician failing to rectify, then, provided you notify us within 30 days of application of the coating by the technician, we will contact them on your behalf and help you, if we can, to reach a satisfactory and fair resolution
  - You do not supply us with your guarantee authentication code

This guarantee does not affect your legal rights under the Consumer Contracts regulations in relation to faulty or mis-described goods.

To help maintain the quality of the Gtechniq coating we strongly recommend that you use our after-care products that were supplied to you at time of purchase and also available from [usa.gtechniq.com](http://usa.gtechniq.com) and follow our care instructions:

[https://gtechniq.com/images/\\_pics/180410\\_WEB\\_Comprehensive\\_Wash\\_Guide.pdf](https://gtechniq.com/images/_pics/180410_WEB_Comprehensive_Wash_Guide.pdf)

To make a claim under this guarantee you, or the authorised technician who applied the coating, should email us at [technicalNA@gtechniq.com](mailto:technicalNA@gtechniq.com) with your name, phone number, guarantee authentication code, a photograph of and a brief description of the damage. We may then arrange for an assessor to inspect the car during normal business hours at a location specified by the assessor.

This guarantee is given by Gtechniq North America INC, registered office: Gtechniq North America INC, 4780 Hammond Industrial Drive Suite 100, Cumming Georgia 30041